

HEALTHCHECK FAQs

Q: What kind of questions do I need to answer for a HealthCheck?

A: HealthCheck questions require simple Yes/No responses. These questions follow guidelines from the United States Centers for Disease Control and Prevention (“CDC”) and infectious disease experts. These non-invasive questions help protect you and your Organization from spreading illness.

Q: How long does a HealthCheck take?

A: Performing a HealthCheck takes less than a few minutes.

Q: Are my answers protected?

A: Yes. User privacy is very important to you, Ailey and HealthCheck. All responses follow strict data privacy laws including the California Consumer Privacy Act (“CCPA”) and the General Data Protection Regulation 2016/46 of 27 April 2016 (“GDPR”).

Q: What is a facility or unit?

A: For Ailey, a ‘Facility’ is a grouping of staff or students, similar to a department. This will allow the Healthcheck managers to monitor their areas of responsibility and quickly identify contacts in the event of a positive case.

Q: What triggers a Warning or an Alert?

A: Yellow- 1 symptom or a mild fever of 99.9-100.3
 Red- 2 or more symptoms or a fever of 100.4 or higher.

Q: What happens if I receive a red screen on HealthCheck?

A: Safety is the top priority. We recommend you stay home for your own safety and the safety of others. Ailey will automatically receive an alert informing us of your symptoms. It is very important to you to schedule an appointment with your medical provider immediately.

Q: Are you selling my data?

A: No. Your responses are not sold and are solely collected to protect yourself and Ailey from spreading illness.

Q: Who can see my answers?

A: Only you and your Healthcheck manager can see your HealthCheck answers- you can see the specific answers, and the manager can see answers in the aggregate that is collected and presented in an anonymized dashboard. The dashboard shows Healthcheck Managers health changes and trends across teams, departments and facility locations to protect you and Ailey.

Q: Is HealthCheck secure?

A: Yes. HealthCheck is a secure, encrypted platform developed by Stratum, a global leader in Cloud services including healthcare and security. Stratum Cloud Architects and Engineers have extensive experience and certifications designing, building and supporting complex Cloud systems.

Q: Does Healthcheck sell data about me or Ailey?

A: No. Your responses are not sold and are solely collected to protect yourself and Ailey from spreading illness.

Q: How long is the data retained in the dashboard?

A: The data is presented on the dashboard for 14 days. After 14 days, the data is not presented in the dashboard anymore. The data is retained, however, for 98 days. By default, data cannot be accessed after 14 days, but it is available for audit purposes. After 98 days, any check data is removed from the database. User Data, as well as company data, will be persisted.

